HKC Feedback 2019-2020

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| S.NO | Issue | Action | Person Responsible | Status |
| 1 | **Need wireless mouse and keyboards** | There was a request from the students to provide wireless keyboard and mouses.   * This is a matter IT policy. However, it will be considered.   Students reported that some of the applications are blocked and cannot be accessed.   * These applications are blocked only during the peak time 7:30 to 04:30 pm, and can be accessed after 4:30 pm.   It was reported during the meeting that 3 PC's and 3 wired mouses in N 205 are not working fine.   * Students were informed that the IT support staff visits every lab twice a weeks and checks all the PC's. Students were informed that they could just walk into the IT support office to report the problem or could even email it at the it helpdesk. | IT Support | Done |
| 2 | **AC not working fine in class rooms** | It was reported that the AC's in S108,S214 canteen, B212 are not working fine and are dripping water.  The facilities supervisor responded that it will be looked into. | Facility | Done |
| 3 | **Canteen** | Students expressed that the current canteen is not as good as the previous one, they had issues with the variety of food and also the ambiance of the canteen.  Students were informed that the current canteen building was the temporary setup until the canteen in the new building is operational. It was reported that currently the canteen is not able to offer variety of food as they do not have permission from the municipality to do real time cooking in the current building. Students were assured variety of food and better ambiance in the new building canteen. Students were asked to make use of the suggestion box placed in the canteen, so that the student requests can be looked into. However, students were content with the prices and agreed that they were reasonable and not expensive. | Facility | Done |
| 4 | **Bathrooms** | It was highlighted that every student should do their bit of keeping the place clean after they have used it. Tissues and hand wash are provided in every washroom.  It was reported that there is no separate washroom for the female students on the third floor, they need to use the washrooms on the 2nd or the ground floor | Facility | Done |
| 5 | **More seating area with sun shades in the campus** | It was informed that once the new building is operational there are plans to make more shaded areas within the campus for the students. | Facility | Done |
| 6 | **Start photography club** | It was informed that the student council already has a photography club. The students can enquire about it and join the club. | Student Services | Done |
| 7 | **Rules for avoiding food and drinks and sleeping in prayer room** | Students reported that some students misuse the prayer room for sleeping and eating food.  It was reported that there are posters warning students not to carry food into the prayer room, in spite of it students continue to do so. the students were instructed that if they find any student carrying food into the prayer room they could politely tell the student not to do so, or inform the registry staff who are placed nearby,  who could come and take note of the situation. | Facility | Done |
| 8 | **Wi-Fi is slow** | It was reported that the Wi-Fi in certain places in the campus is very slow, specifically in the common area in the N block and the reading club N 107.  It was responded that it may not be the issue with the speed as currently the college is having 600 mbps internet line. It could be that the specific access points the student is trying to access is overloaded with too many users, or could be a connectivity issue which will be looked into and rectified. | IT Support | Done |
| 9 | **Need auto Airfreshners in class rooms** | There was a request for Airfreshners in the class rooms by one of the class group  It was informed that this was discussed in the previous housekeeping meeting and decided that it will not be provided due to the health hazards it can cause.  Projector: It was reported that there is an issue with the alignment of the projector in S107 that needs to be looked into.  It was reported that the chairs in the LRC lab are not very comfortable | Facility | Done |
| 10 | **Parking issues** | It was informed that the current sports hall/ canteen building will be demolished and converted into parking area. The area behind the new building is also under discussion with the ministry of housing, upon approval there would be more parking available. Students were also informed that from next semester onwards the entry and the exit will be from 2 different places which will ease the traffic issues within the campus. | Facility | Done |
| 11 | **Students not comfortable with ROP coming inside the campus and creating issues regarding parking** | It was highlighted that the ROP is called when a student has blocked a car and has not left a phone number to contact. Such act causes a lot of inconvenience and the ROP is called to contact the car owner. Student were informed to make it a point not to block any car and even if they do, they should leave their phone number so that they can be called upon. | Facility | Done |