

## TOGETHER WE TRANSFORM LIVES.

Ensuring
Academic Integrity
in the Era of Chatbots

- A Challenge and an Opportunity

#### Dr Syed Ziaur Rahman

Head - Faculty of Information Technology, Majan University College, Affiliated to University of Bedfordshire, U.K. Sultanate of Oman.



#### Just about myself with respect to the Context

- I believe in Technology playing a crucial role in everything we do.
- I am a Standards based Assessment person
- I support Academic Integrity
- I think Cheating is a symptom of broader problems
- I think Universities have a responsibility to prevent and detect cheating
- Closely explored Contract Cheating
- Are we as parents encouraging in the name of assisting (specially this generation)







## Going Ahead









## AI is FUTURE

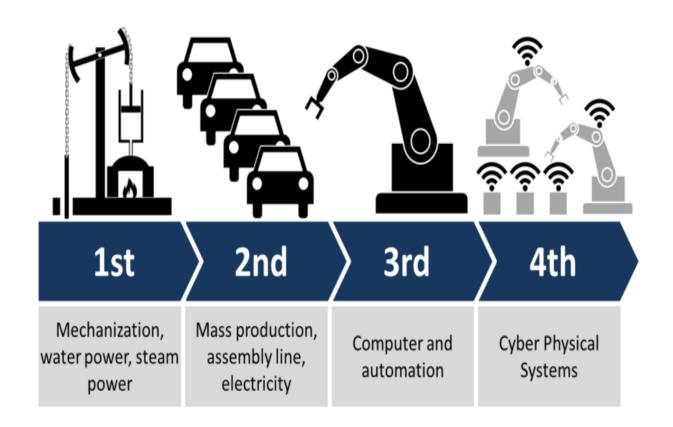
#### **FUTURE** is **AI**







#### Industrial revolution



What are we trying to replace?

**Thought Process** 

With

Machines



## **FUTURE-**

Al Will not replace YOU,

A person using AI Will



Reference: Tweet by Santiago @svpino. Machine Learning Engineer

# Is Artificial Intelligence The

Fourth Industrial Revolution?

Al is a key driver of the Fourth Industrial Revolution.



## **Chatbots:**

A chatbot or chatterbot is a <u>software application</u> used to conduct an online chat conversation via text or text-to-speech, in lieu of providing direct contact with a live human agent.

-Wikipedia



1 in 4 companies

have already replaced workers with

Al Chatbots (Particularly ChatGPT)



Reference: Fortune Report, Resumebuilder.com USA. Feb 21, 2023.

#### **Key findings**:

- 49% of companies currently use Chatbots; 30% plan to
- 48% of companies using Chatbots say it's replaced workers
- 25% companies using Chatbots have already saved \$75k+
- 93% of current users say they plan to expand their use of Chatbot
- 90% of business leaders say chatGPT experience is a beneficial skill for job seekers



Reference: Fortune Report, Resumebuilder.com USA. Feb 21, 2023.

## A Very Important Observation

9 in 10 business leaders say

it's beneficial for job applicants

to have ChatGPT experience



#### So, Ensuring Academic Integrity in the Era of Chatbots

Challenge

or

Opportunity



## Going Ahead









## Why Academic Integrity

#### Allowing **students** and **staff**

the freedom to build new ideas, knowledge and creative works

while respecting and acknowledging the work of others.



#### So, The Question is the effect of this chatbots

Academics as a whole

Or Assessment

Or Is there any need to discuss CHEATING



## **Cheating**

- Commercial Cheating
- Cheating is changing
- The rise of Automated cheating tools
- Usage of AI tools being seen as professional skill
- Remote proctoring hijacked by Virtual Machine
- E-Cheating





## Academic Integrity is a COMMITMENT

#### Having values like

- Honesty
- Trust
- Fairness
- Respect
- Responsibility
- Courage



#### Balance Academic Integrity and Assessment Security

 Academic Integrity as mentioned is positive, educative and Values-based.

Assessment Security

Measures taken to harden assessment against attempts to cheat.



## Going Ahead









## Pandemic Experience

#### **Multiple Layers Improve Success**

The Swiss Cheese Respiratory Pandemic Defense recognizes that no single intervention is perfect at preventing the spread of the coronavirus. Each intervention (layer) has holes.

#### **Personal** responsibilities **Shared** responsibilities Physical distance, Hand hygiene, If crowded. Ventilation, outdoors, Quarantine stay home if sick cough etiquette limit your time air filtration and isolation Masks Avoid touching Fast and sensitive Government messaging **Vaccines** testing and tracing and financial support vour face

Source: Adapted from Ian M. Mackay (virologydownunder.com) and James T. Reason. Illustration by Rose Wong



## Possible Layers

- Be Vocal about the Values of Academic Integrity.
- Integrity SHOULD NOT sound more like GATEKEEPING.
- Create assessments that require students to demonstrate their critical thinking, problemsolving, and communication skills.
- Create assessments that are open-ended and encourage originality and creativity.
- Clearly communicate your expectations for academic integrity/illustrate the importance of academic integrity.
- Ethical use of Technology.
- Encourage students to ask questions if they are unsure about what is acceptable.
- Celebrate good practices.



#### **Thank You**





