

# **STUDENT PASSWORD RECOVERY**



#### STUDENT PASSWORD RECOVERY

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### **Introduction**

This document describes various ways using which students can get their password.

# <u>Options</u>

- 1. Self Service Portals (meaning student can get the password by themselves):
  - a. Using MyMajan Mobile App
  - b. Using Move Login Page
  - c. Using tab outside IT Services Dept
- 2. Visit the Admission / Registration / IT Department During Office Hours



#### STUDENT PASSWORD RECOVERY

### Using MyMajan App

- 1. Open MyMajan mobile App
- Navigate to Student - > Sign-In screen (If you already logged in to the app then click on log out)
- 3. Click on Forgot Password link.



- 4. This will redirect you to Password recovery screen.
  - a. Enter MUC Student ID
  - b. Civil Id
  - c. Phone number (registered with college)

and click on "**Get Password Via SMS button**". This will send your password on your mobile as SMS.





# **Using Move**

- Navigate to Move (<u>https://move.majancollege.edu.om/login/index.php</u>)
   Click on "Lost Password? " link

MAJAN E-LEARNING	Sign in with G Login with Google
Username	How do I log in?
Password Log in Lost password? Click Here	<ul> <li>What is my username? Your username is your student number. If you are a member of staff, your username is the same as your network login name (usually your firstname in lowercase).</li> <li>What is my password? If you are a student, your password is automatically assigned to you every semester. You can find out what it is by following this link.</li> <li>NEW - Login using Google</li> <li>Now you can use your college email to login into MOVE. You'll simply need to click on the button above that says 'Login with Google'. If you were already logged into your email, you'll be logged directly into MOVE. Otherwise, you'll just need to enter your college email address and your student password.</li> </ul>
	Cookies notice

- 3. This will redirect you to Password recovery screen.
  - a. Enter MUC Student ID
  - b. Civil Id
  - c. Phone number (registered with college)

and click on "Get Password Via SMS button". This will send your password on your mobile as SMS.





### Using Tablet Outside IT Support Dept.

- 1. Visit IT Support Dept. (Al Bustan Building, Ground Floor, B102)
- 2. You will see a tablet outside on the wall.



- 3. This tab displays the password recovery screen.
  - a. Enter MUC Student ID
  - b. Civil Id
  - c. Phone number (registered with college)

and click on "**Get Password Via SMS button**". This will send your password on your mobile as SMS.





# Visiting Admission / Registration / IT Support Dept.

Admissions / Registration / IT support department can also help you to get your password

Send Password As SMS					
NOTE: This option will send the existing password of the student as SMS					
Student ID	O Admission No	O Civil Id		Send Password SMS	